



Tech Stack | Foundation Level - Python, SQL, MS Excel, Git, Github, Jira, Postman, Selenium

SKILLS

- Good orientation in concepts of data structures, algorithms and object oriented programming.
- Basic experience in database management, data visualization, and statistical analysis.
- Effectiveness in working with different approaches to automate the problem-solving process.
- Solid understanding of common agile tools and techniques.
- Capable of collecting, analyzing, and interpreting data to support business decisions.
- Competent in English with abilities in speaking, listening, reading, and writing.
- Intellectual humility and openness to the opposing view.
- Committed to delivering outstanding customer service and effectively addressing client concerns.
- Essential communication skills required to interact with clients, partners, and colleagues via various channels.
- Analytical and numerical mindset.
- Enthusiastic about learning and self-improvement.

EDUCATION

Poznań School of Economics | 1994 - 1999

- Economics and Organization of Enterprise

CERTIFICATES

- **ISTQB** | Certified Tester Foundation Level (CTFL) v4.0
- **Microsoft** | Career Essentials in Software Development
- **Atlassian** | Agile Project Management Professional Certificate

PROFESSIONAL EXPERIENCE

HVAC Technician

Sanz Clima, Poznań | 2020 - Present

- I boosted project outcomes by leveraging the diverse expertise within a multidisciplinary team, promoting collaboration and mutual respect. The outcome? Innovative solutions that exceeded expectations, driving success across various projects and initiatives.
- Through detailed examination of technical specifications, I refined functionality to perfectly align with requirements. This tailored approach consistently produced premium attributes, elevating both user experience and product performance.
- By assessing component integration against high-quality benchmarks, I ensured compliance with expected standards. This detail-oriented methodology led to optimized operations and strengthened brand reputation.

Restaurant Assistant Manager

Muga Restaurant, Poznań | 2014 - 2020

- Employing advanced negotiation strategies and communication skills, I improved customer satisfaction by promptly and effectively addressing inquiries, ultimately reinforcing client loyalty.
- I raised project accuracy by 20% through active involvement in client meetings, focusing on determining precise requirements and providing accurate effort estimations.
- My effective organizational abilities and emphasis on teamwork allowed me to consistently meet project deadlines, leading to a notable increase in the rate of project completions.

Chef de Rang

Nathan Outlaw, Fowey UK | 2010 - 2014

- In challenging circumstances, I upheld top-tier performance and stayed composed, ensuring successful outcomes. This was reflected in my consistent progress towards reaching goals.
- By leading with innovative problem-solving methods, I sparked inspiration among colleagues, encouraging heightened creativity and collaborative solutions. This dynamic strategy cultivated an energetic workplace atmosphere.
- In the prestigious Michelin-starred environment, I sustained a commitment to excellence by rigorously following procedures and executing tasks with precision, thereby contributing to the establishment's distinguished reputation.